

Product Data Sheet

Module: Delivery Management

Description

The Delivery Management module supports delivery logistics for both online ordering and phone in ordering. The solution supports ability to either automatically or self provision orders to driver(s), create routes, and track the entire delivery process.

Key Features

AppSuite DSS “Delivery Support System” base module - Part #: 2953688 – The DSS Module features the ability to build and manage geo delivery zones, assign drivers to these zones, have online and call in orders assigned to the delivery zones and then delivery these orders via the AppSuite Driver App.

AppSuite DSS “Delivery Support System Driver App” - Part #: 2962019- The Driver app is used by the restaurant's delivery drivers. The Driver app is integrated with the restaurant POS via the AppSuite Cloud. This integration enables delivery orders that are either entered via the POS or via online ordering to be auto assigned by geo location or manually picked up by the driver and assigned to their trip. Here is a list of the key features of the Driver App:

- Supports multiple mapping tools (Apple Maps, Google Maps, etc..)
- The ability to automatically and or manually build trips from one or more orders
- Each step of the delivery process is time stamped.
- Tracks the driver's location continually via mobile geo tracking
- Works with AppSuite's OSS module for call center support in the Micros POS

